

Regional Conference

“Human Resources for Effective PHC Service Delivery”

Banja Luka, Bosnia and Herzegovina

October 8 - 9, 2007, Banski dvor

Program

- 8:30 – 9:30 Registration
- 9:30 – 10:00 Welcome, opening remarks and addresses of dignitaries
Chair: Mr. Orvill Adams, Director, Balkans PHC Policy Project
- 10:00 – 10:50 Key Note Presentation:

A functioning PHC system is critical for improved health of the population

Prof. Mladenka Vrcić Keglević, MD, PhD, Associate Professor in Family Medicine,
Department of Family Medicine, Medical School University of Zagreb, Croatia

- 10:50 – 11:20 Questions and Answers
- 11:20 – 11:35 Break
- 11:35 – 13:00 Panel Presentations: Aspects of the PHC
Chair: Dr Milan Latinović, Assistant Minister, Ministry of Health and
Social Welfare, RS, BH

Human Resources for Health in PHC

Dr Ivana Mišić, Assistant Minister, Ministry of Health, Republic of Serbia

Development of the PHC Strategy

Dr Goran Čerkez, Assistant Minister, Federal Ministry of Health, FBH, BH

Implementation of the PHC strategy

Dr Amela Lolić, Assistant Minister, Ministry of Health and Social Welfare, RS, BH

Link between PHC and Secondary Care

Dr Arpad Totth, Director of Development and Quality Management “CSOLNOKY FERENC”
COUNTY HOSPITAL, Veszprém, Hungary

Consumers' Role in PHC

Prof. Janko Kersnik, Head of the Family Medicine Department, Medical school University
Maribor, Republic of Slovenia

- 13:00 – 14:30 Lunch
- 14:30 – 15:45 Policy Round Table
Protection of the Public: Whose Responsibility Is It?
Moderator: Mr. Orvill Adams

Participants:

Prof. dr. Ranko Škrbić, Minister, Ministry of Health and Soc. Welfare, RS, BH

Dr Vildana Doder, Assistant Minister, Federal Ministry of Health, FBH, BH
Ms Jasmina Lechleitner, Association of citizens "Reakcija", Serbia
Ms Olivera Mastikosa, Representative of consumers, Republic of Srpska, BH
Prim dr Tatjana Radosavljević, Director of the Medical Chamber, Serbia
Prof dr Aleksandar Lazarević, Chair of the Medical Chamber of Republic of Srpska
Ms Šehzada Salibašić, Health Insurance Fund, Tuzla Canton
Dr. Zoran Riđanović, Director, Agency for the HC quality improvement, Sarajevo,
Doc dr Gordana Tešanović, Director of DZ Banjaluka, RS, BH

15:45 – 16:15 Audience Reaction and Comments

16:15 – 16:30 Wrap up commentary

Dr Tanja Knežević, Director, Public Health Institute, Republic of Serbia

19:00 Conference dinner

Day 2

8:30 – 9:00 Coffee and networking

9:00 – 10:00 Panel Discussion: Health of Health Workers
Chair: Representative from Serbia TBA

Motivation and productivity of health workers

Prof James Buchan, Queen Margaret University, Edinburgh, UK

Working conditions, stress

Ms. Milijana Matijević, Chief Nurse, Ministry of Health, Republic of Serbia

Remuneration and other incentives

Mr. Lawrence Nestman, Consultant, Balkans PHC Policy Project, Canada

10:00 – 10:40 Health of Health Workers:
Actions to Be Taken and Who Should Take Them

Group Discussion

10:40 – 11:00 Break

11:00 – 12:00 Reports from the Groups and Discussion

12:00 – 12:30 Lessons Learned and Wrap up

Dr Draženka Radoš Malićbegović, Assistant Minister, Ministry of Civil Affairs, BH

12:30 -- 12:45 Closing remarks

Prof dr Ranko Škrbić, Minister, Ministry of Health and Social Welfare, RS, BH

12:45 – 13:45 Lunch